

Family Lounge

We want to make you as comfortable as possible and have created a large community area near the intensive care units that allows you to move around, watch television, and take breaks from your bedside vigil. We provide several chairs (including reclining chairs), lockers, a vending area for snacks and drinks, public phones and public restrooms. Pillows and blankets are available upon request.

Wireless Internet is available throughout the hospital. Select trihealth_public from the list of available Wi-Fi networks.

Hospital Services

For food and other personal needs, visit our

Creekside Café

(cafeteria, located on the ground floor)

Weekdays: 6:30–10 a.m., 11 a.m.–6:30 p.m.

Weekends and holidays: 6:30–10 a.m.,
11 a.m.–3 p.m. and 4:30–6:30 p.m.

Gift Shop

(located on the first floor)

Weekdays: 9 a.m.–8 p.m.

Saturdays: 10 a.m.–8 p.m.

Sundays: 10 a.m.–5 p.m.

Java Coast Coffee Bar and Pastries

(located next to the Gift Shop)

Weekdays: 6:30 a.m.–6 p.m.

Contact Us

Thank you for choosing us to provide your medical care. If you have needs or concerns, please call:

Medical-Surgical Intensive Care Unit (MSICU)
513 865 1102

Cardiovascular Intensive Care Unit (CVICU)
513 865 1274

TriHealth Nursing Vision

Excellence in patient- and family-centered care through commitment to compassionate, professional nursing practice.



Patient- and Family-Centered Care

Intensive Care Units
Bethesda North TriHealth Hospital

Supporting Family Presence
and Participation

Room Number: _____

Patient Phone Number: _____



10500 Montgomery Road
Cincinnati, OH 45242
TriHealth.com



Welcome to our intensive care units (ICUs). We realize that this is a stressful time and invite you to take an active role during this phase of care. Your presence is vital to your loved one's recovery—physically, mentally, emotionally and spiritually.

The care we provide will always focus not only on our patients, but on you—the patient's family and guests. We'd like to share more about how we can be partners in this care.

Open Visiting Hours

We know how important it is for you to be close to your loved one during this time. Therefore, we allow visiting 24 hours a day for family and guests. Good times to visit are around 9 a.m., noon and 5 p.m., when patients are likely to be awake.

We offer a few suggestions to ensure the comfort and best possible care of your loved one and you.

Arrival

You can enter the unit freely without waiting for permission. When your loved one first arrives, the ICU nurse will want to focus full attention on providing care and comfort. You may need to step out of the room during this time, as well as during certain procedures or nursing report times.

For the safety of our patients, please do not bring flowers, dried flowers or potted plants into the intensive care units.

Quiet time

In creating a healing environment for our patients, we make their rest time a priority. From 1 to 4 p.m. each day, we appreciate your help in observing quiet time, when routine nursing care, unit activity and visiting are kept to a minimum to allow peaceful, uninterrupted rest for intensive care patients. For open-heart surgery patients, only significant others may stay in the room during quiet time.

Children

There are times when a child's presence may be beneficial to the healing process. For the children's safety, both physically and psychologically, please consider the patient's condition when deciding to have young people visit. While in the hospital, children should always be closely supervised by an adult other than the patient.

After hours

The hospital's main doors close at 8 p.m. After 8 p.m., please enter through the Emergency Department entrance and visit Security, just to the left of the entrance, for a visitor pass. If you are already inside the hospital, we will provide a visitor pass to permit you to move around the hospital.

Overnight

It is generally best for your welfare that you go home for the night to remain rested and refreshed. You have the option to stay overnight, however, if you feel that your loved one's condition requires your presence.



Isolation

Sometimes isolation precautions are necessary to keep patients and family members safe. If an isolation sign is posted on your loved one's door, please follow the posted guidelines. To prevent the spread of infection, please do not bring personal belongings into the room. Food and drink are not permitted, either. You can secure items in lockers in the Family Lounge (see section on Family Lounge).

Family Communication

To ensure the privacy of your family, we ask that you designate one spokesperson to receive information about your loved one. This person can then share the patient's information with family and friends. There may be times when nurses are caring for patients and are not available to speak with you immediately. In these instances, the nurse will contact you within an hour.

If you wish to build a free website to update family and friends on developments in the patient's condition, visit TriHealth.com for links to Bethesda CarePages.